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COMPLETE

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Page 3: Part I: Standard Annual Questions for Counties and Local Advisory Boards

Q1 **Sacramento**

Please identify your County / Local Board or Commission.

Q2

For how many individuals did your county behavioral health department pay some or all of the costs to reside in a licensed Adult Residential Facility (ARF) during the last fiscal year?

10

Q3

What is the total number of ARF bed-days paid for these individuals, during the last fiscal year?

1549

Q4

Unmet needs: How many individuals served by your county behavioral health department need this type of housing but currently are not living in an ARF?

Sacramento County currently tracks all beneficiaries placed in our adult Transitional Residential programs, which are classified as an ARF. The MHP provider system also utilizes local Board & Care facilities, which are ARFs. However, this is currently not tracked in our electronic health record (EHR) system. In fiscal year 20/21, Behavioral Health Services implemented a new Augmented Board and Care (ABC) program and an Adult Residential Treatment (ART) program. All admissions into these programs will be entered and tracked in our EHR.

Q5 Yes (If Yes, how many IMDs?):

Does your county have any "Institutions for Mental Disease" (IMDs)?

5

Q6

For how many individual clients did your county behavioral health department pay the costs for an IMD stay (either in or out of your county), during the last fiscal year?

In-County	2620
Out-of-County	156

Q7

What is the total number of IMD bed-days paid for these individuals by your county behavioral health department during the same time period?

84075.0

Page 4: Part I: Standard Annual Questions for Counties and Local Advisory Boards (Continued)

Q8

During the most recent fiscal year (2019-2020), what new programs were implemented, or existing programs were expanded, in your county behavioral health department to serve persons who are both homeless and have severe mental illness? (Mark all that apply)

Other (please specify):

expansion of children's mental health outpatient services to include flexible funding to support children/families who are homeless or at risk of homelessness as it relates to the child's mental health condition

Page 5: Part I: Standard Annual Questions for Counties and Local Advisory Boards (Continued)

Q9

Yes

Do you think your county is doing enough to serve the children/youth in group care?

Q10

Has your county received any children needing "group home" level of care from another county?

Yes (If Yes, how many?):

Approximately 33 as of September 2020 CPS Placement Data Report

Q11

Has your county placed any children needing "group home" level of care into another county?

Yes (If Yes, how many?):

Approximately 68 as of September 2020 CPS Placement Data Report. This number decreased from 90 placed out of county in September 2019.

Page 6: Part II: Telehealth Technology for Behavioral Health

Q12 Yes (If yes, how were telehealth services funded prior to the Covid-19 public health emergency?:
 Was your County using telehealth to provide behavioral health services prior to the Covid-19 public health emergency? In a limited capacity, funded by Medi-Cal.

Page 7: Part II: Telehealth Technology for Behavioral Health (Continued)

Q13 Respondent skipped this question
 Did your county decide to offer telehealth services after the Covid-19 public health emergency began?

Q14 Yes
 Did the Covid-19 public health emergency cause your county to modify or adapt your service in any way?

Page 8: Part II: Telehealth Technology for Behavioral Health (Continued)

Q15 Expansion of the kinds of services provided via telehealth
 Which of the following changes to your services were made? (Please select all that apply)
 ,
 Telehealth training for staff and providers,
 Changes to staffing to facilitate telehealth coordination,
 Changes to technology/software to facilitate telehealth,
 Community outreach to promote telehealth services

Q16 Both
 Is your county able to serve both adults and children with behavioral health telehealth services?

Q17 Yes
 Are telehealth services in your county provided by an "in house" provider that is either on contract or an employee of Behavioral Health Services?

Q18 No
 Does your county have a contract with an organizational provider out of your area to provide behavioral health telehealth services?

Q19

How are consumers able to receive behavioral health telehealth services in your county? (please select all that apply)

- On personal home computers,
- On mobile devices such as a cell phone or tablet,
- On a landline phone,
- At community clinics or wellness centers

Q20

What challenges do consumers in your county have regarding accessing and utilizing telehealth services? (please select all that apply)

- Lack of computer or mobile devices to access telehealth services
- ,
- Lack of availability of internet services in the area,
- Inadequate internet connection/bandwidth to use telehealth services
- ,
- Cannot afford internet service or mobile data plan,
- Lack of privacy in the home,
- Lack of knowledge regarding the availability of telehealth services

Q21

Does your county provide any of the following accommodations to assist consumers who have barriers to accessing telehealth services? (please select all that apply)

- Language interpretation for telehealth services,
- Text-based services for consumers who are deaf or hard of hearing
- ,
- Clinic, wellness center, or community-based telehealth access sites

Q22

Which of the following does your county have difficulty with when it comes to providing behavioral health telehealth services to consumers? (please select all that apply)

- Network bandwidth to support secure and quality connection
- ,
- Telehealth training for staff and providers

Q23

Who normally schedules and coordinates telehealth services in your county? (please select all that apply)

- Case manager,
- Social worker, counselor, or other licensed mental health professional
- ,
- Nurse,
- Other (please specify):
- Administrative Staff

Q24

While your county has been using telehealth to provide behavioral health services, have you noticed any changes in your no-show/cancellation rates for the following age groups?

Children (age 15 or below)	Decrease in no-shows/cancellations
Transition-age youth (16-21)	Decrease in no-shows/cancellations
Adults (22-64)	Decrease in no-shows/cancellations
Older adults (65+)	Decrease in no-shows/cancellations

Q25

Rural or distant communities

Has the use of telehealth increased access to behavioral health services for any of the following groups? (please select all that apply)

Q26

Has your county experienced any of the following benefits of using telehealth to provide behavioral health services? (please select all that apply)

Increased consumer outreach and engagement,
Increased appointment attendance,
Improved case-management for consumers with high needs
 ,
Providers can serve more patients

Q27

Is your county having any billing/reimbursement issues regarding behavioral health telehealth services?

Yes (if yes, please explain):
 Billing entry errors have since been reduced through training.

Q28

Somewhat confident

How confident is your county that behavioral health services provided via telehealth are being billed in an appropriate and accountable manner?

Q29

Yes

When the Covid-19 public health emergency is over, do you expect your county will want to continue with telehealth to deliver behavioral health services?

Q30

Please explain why or why not.

The Division conducted a survey and there was strong evidence that supported the continuation of telehealth from both providers and consumers.

Q31

Does your county have any additional input concerning the use of telehealth to deliver behavioral health services?

There is no further feedback at this time.

Page 9: Post-Survey Questionnaire

Q32

What process was used to complete this Data Notebook?
(please select all that apply)

Other (please specify):

Data Notebook placed on Agenda and discussed at Board Meeting

Q33

Does your board have designated staff to support your activities?

Yes (if Yes, please provide their job classification):

Human Services Program Planner

Q34

Please provide contact information for this staff member or board liaison.

Name

Jason Richards

County

Sacramento County

Email Address

Phone Number

Q35

Please provide contact information for your Board's presiding officer (Chair, etc).

Name

Ann Arneill

County

Sacramento Count

Email Address

y

Phone Number

Q36

Do you have any feedback or recommendations to improve the Data Notebook for next year?

N/A
