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Collector: Live Survey Link (Web Link)
Started: Monday, November 23, 2020 10:04:48 AM
Last Modified: Monday, November 23, 2020 12:00:48 PM
Time Spent: 01:56:00
IP Address: 174.222.132.106

Page 3: Part I: Standard Annual Questions for Counties and Local Advisory Boards

Q1 **Mariposa**

Please identify your County / Local Board or Commission.

Q2

For how many individuals did your county behavioral health department pay some or all of the costs to reside in a licensed Adult Residential Facility (ARF) during the last fiscal year?

12

Q3

What is the total number of ARF bed-days paid for these individuals, during the last fiscal year?

1127

Q4

Unmet needs: How many individuals served by your county behavioral health department need this type of housing but currently are not living in an ARF?

0

Q5 **No**

Does your county have any "Institutions for Mental Disease" (IMDs)?

Q6

For how many individual clients did your county behavioral health department pay the costs for an IMD stay (either in or out of your county), during the last fiscal year?

In-County	0
Out-of-County	12

Q7

What is the total number of IMD bed-days paid for these individuals by your county behavioral health department during the same time period?

1127

Page 4: Part I: Standard Annual Questions for Counties and Local Advisory Boards (Continued)

Q8

During the most recent fiscal year (2019-2020), what new programs were implemented, or existing programs were expanded, in your county behavioral health department to serve persons who are both homeless and have severe mental illness? (Mark all that apply)

- Emergency Shelter,**
- Temporary Housing,**
- Transitional Housing,**
- Housing/Motel Vouchers,**
- Supportive Housing,**
- Safe Parking Lots,**
- Rapid re-housing**

Page 5: Part I: Standard Annual Questions for Counties and Local Advisory Boards (Continued)

Q9

Do you think your county is doing enough to serve the children/youth in group care?

Yes

Q10

Has your county received any children needing "group home" level of care from another county?

Yes (If Yes, how many?):
6

Q11

Has your county placed any children needing "group home" level of care into another county?

No

Page 6: Part II: Telehealth Technology for Behavioral Health

Q12

Was your County using telehealth to provide behavioral health services prior to the Covid-19 public health emergency?

Yes (If yes, how were telehealth services funded prior to the Covid-19 public health emergency?:
Funded with Medi-Cal billing

Page 7: Part II: Telehealth Technology for Behavioral Health (Continued)

Q13

Respondent skipped this question

Did your county decide to offer telehealth services after the Covid-19 public health emergency began?

Q14

Yes

Did the Covid-19 public health emergency cause your county to modify or adapt your service in any way?

Page 8: Part II: Telehealth Technology for Behavioral Health (Continued)

Q15

Which of the following changes to your services were made? (Please select all that apply)

Increased availability of telehealth services,

Expansion of the kinds of services provided via telehealth

,

Telehealth training for staff and providers,

Changes to staffing to facilitate telehealth coordination,

Changes to technology/software to facilitate telehealth,

Community outreach to promote telehealth services,

Other (please specify):

Pursued more telehealth grants; received 2 out of 3. Over \$1 million granted.

Q16

Both

Is your county able to serve both adults and children with behavioral health telehealth services?

Q17

No

Are telehealth services in your county provided by an "in house" provider that is either on contract or an employee of Behavioral Health Services?

Q18

Does your county have a contract with an organizational provider out of your area to provide behavioral health telehealth services?

Yes (If Yes, what is the name of the provider organization?):

Jackson & Coker Locum Tenens

Q19

How are consumers able to receive behavioral health telehealth services in your county? (please select all that apply)

- On personal home computers,**
- On mobile devices such as a cell phone or tablet,**
- On a landline phone,**
- At community clinics or wellness centers**

Q20

What challenges do consumers in your county have regarding accessing and utilizing telehealth services? (please select all that apply)

- Lack of computer or mobile devices to access telehealth services**
- '**
- Lack of availability of internet services in the area,**
- Inadequate internet connection/bandwidth to use telehealth services**
- '**
- Cannot afford internet service or mobile data plan,**
- Lack of privacy in the home,**
- Distrust of telehealth services,**
- Lack of knowledge regarding the availability of telehealth services**
- '**
- Other (please specify):**
Don't have enough data on mobile devices. Not enough bandwidth on mobile devices. Network interruptions.

Q21

Does your county provide any of the following accommodations to assist consumers who have barriers to accessing telehealth services? (please select all that apply)

- Language interpretation for telehealth services,**
- Text-based services for consumers who are deaf or hard of hearing**
- '**
- Clinic, wellness center, or community-based telehealth access sites**
- '**
- Assistance in securing a mobile device or internet connection, including equipment loans**
- '**
- Other (please specify):**
Case managers take devices (iPads) to clients' homes.

Q22 Which of the following does your county have difficulty with when it comes to providing behavioral health telehealth services to consumers? (please select all that apply)

Network bandwidth to support secure and quality connection
,
Getting provider buy-in,
Encouraging consumer/community adoption and utilization

Q23 Who normally schedules and coordinates telehealth services in your county? (please select all that apply)

Other (please specify):
Medical Records staff

Q24 While your county has been using telehealth to provide behavioral health services, have you noticed any changes in your no-show/cancellation rates for the following age groups?

Children (age 15 or below)	No change
Transition-age youth (16-21)	No change
Adults (22-64)	No change
Older adults (65+)	No change

Q25 Has the use of telehealth increased access to behavioral health services for any of the following groups? (please select all that apply)

Rural or distant communities,
Low-income communities

Q26 Has your county experienced any of the following benefits of using telehealth to provide behavioral health services? (please select all that apply)

Other (please specify):
Able to serve more clients than otherwise. Providers were able to serve clients when office was closed from COVID19 shutdown.

Q27 Is your county having any billing/reimbursement issues regarding behavioral health telehealth services?

No

Q28 How confident is your county that behavioral health services provided via telehealth are being billed in an appropriate and accountable manner?

Very confident

Q29

Yes

When the Covid-19 public health emergency is over, do you expect your county will want to continue with telehealth to deliver behavioral health services?

Q30

Please explain why or why not.

Mariposa County received over \$1 million grant funding for telehealth equipment which will help to increase ability to serve clients in rural and hard-to-reach areas due to transportation issues.

Q31

Does your county have any additional input concerning the use of telehealth to deliver behavioral health services?

Mariposa County Behavioral Health and Recovery Services was uniquely poised and ready to launch telehealth services within one week of the COVID-19 shutdown in March 2020. MCBHRS was able to access their EHR offsite due to being prepared for disasters. It would be ideal for all counties to have a disaster plan in place.

Page 9: Post-Survey Questionnaire

Q32

What process was used to complete this Data Notebook? (please select all that apply)

MH Board reviewed W.I.C. 5604.2 regarding the reporting roles of mental health boards and commissions

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Data Notebook placed on Agenda and discussed at Board meeting

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MH board work group or temporary ad hoc committee worked on it

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MH board partnered with county staff or director,

MH board submitted a copy of the Data Notebook to the County Board of Supervisors or other designated body as part of their reporting function

Q33

Does your board have designated staff to support your activities?

Yes (if Yes, please provide their job classification):

Donya Evans, Office Technician

Q34

Please provide contact information for this staff member or board liaison.

Name	Donya Evans
County	Mariposa County
Email Address	
Phone Number	

Q35

Please provide contact information for your Board's presiding officer (Chair, etc).

Name	Paul Brickett
County	Mariposa Count
Email Address	y
Phone Number	

Q36

Do you have any feedback or recommendations to improve the Data Notebook for next year?

1. Make PDF form fillable from Reader.
 2. Provide a box on 'yes' answers for further explanation.
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