

#16

COMPLETE

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Page 3: Part I: Standard Annual Questions for Counties and Local Advisory Boards

Q1 **Kings**

Please identify your County / Local Board or Commission.

Q2

For how many individuals did your county behavioral health department pay some or all of the costs to reside in a licensed Adult Residential Facility (ARF) during the last fiscal year?

67

Q3

What is the total number of ARF bed-days paid for these individuals, during the last fiscal year?

14370

Q4

Unmet needs: How many individuals served by your county behavioral health department need this type of housing but currently are not living in an ARF?

15

Q5 **No**

Does your county have any "Institutions for Mental Disease" (IMDs)?

Q6

For how many individual clients did your county behavioral health department pay the costs for an IMD stay (either in or out of your county), during the last fiscal year?

In-County	0
Out-of-County	29

Q7

What is the total number of IMD bed-days paid for these individuals by your county behavioral health department during the same time period?

5736

Page 4: Part I: Standard Annual Questions for Counties and Local Advisory Boards (Continued)

Q8

During the most recent fiscal year (2019-2020), what new programs were implemented, or existing programs were expanded, in your county behavioral health department to serve persons who are both homeless and have severe mental illness? (Mark all that apply)

**Emergency Shelter,
Temporary Houseing,
Transitional Housing,
Supportive Housing**

Page 5: Part I: Standard Annual Questions for Counties and Local Advisory Boards (Continued)

Q9

Do you think your county is doing enough to serve the children/youth in group care?

No (If No, what is your recommendation? Please list or describe briefly):
There is only one group home / Short- Term Residential Program (STRTP) in the county however the program is specifically designed to serve pregnant and/or parenting female beneficiaries ages 12 to 17 and their infants.
Recommendation would be a group home/STRTP in the county to meet the needs of our youths. Additionally, Therapeutic Foster Care (TFC) homes to meet the need of youth that might need more intensive services but not meet criteria for STRTP placement

Q10

Has your county received any children needing "group home" level of care from another county?

Yes (If Yes, how many?):
6

Q11

Has your county placed any children needing "group home" level of care into another county?

Yes (If Yes, how many?):
22

Page 6: Part II: Telehealth Technology for Behavioral Health

Q12

Was your County using telehealth to provide behavioral health services prior to the Covid-19 public health emergency?

Yes (If yes, how were telehealth services funded prior to the Covid-19 public health emergency?:
Utilizing Mental Health Services Act Funding

Page 7: Part II: Telehealth Technology for Behavioral Health (Continued)

Q13 Respondent skipped this question

Did your county decide to offer telehealth services after the Covid-19 public health emergency began?

Q14 Yes

Did the Covid-19 public health emergency cause your county to modify or adapt your service in any way?

Page 8: Part II: Telehealth Technology for Behavioral Health (Continued)

Q15 Increased availability of telehealth services,

Which of the following changes to your services were made? (Please select all that apply)

Expansion of the kinds of services provided via telehealth

,

Telehealth training for staff and providers,

Changes to staffing to facilitate telehealth coordination,

Changes to technology/software to facilitate telehealth,

Community outreach to promote telehealth services

Q16 Both

Is your county able to serve both adults and children with behavioral health telehealth services?

Q17 Yes

Are telehealth services in your county provided by an "in house" provider that is either on contract or an employee of Behavioral Health Services?

Q18 Yes (If Yes, what is the name of the provider organization?):

Does your county have a contract with an organizational provider out of your area to provide behavioral health telehealth services?

Dr. Whisenhunt

Q19 On personal home computers,

How are consumers able to receive behavioral health telehealth services in your county? (please select all that apply)

On mobile devices such as a cell phone or tablet,

On a landline phone,

At community clinics or wellness centers

Q20

What challenges do consumers in your county have regarding accessing and utilizing telehealth services? (please select all that apply)

- Lack of computer or mobile devices to access telehealth services**
- ,
- Lack of availability of internet services in the area,**
- Inadequate internet connection/bandwidth to use telehealth services**
- ,
- Cannot afford internet service or mobile data plan,**
- Lack of privacy in the home,**
- Distrust of telehealth services**

Q21

Does your county provide any of the following accommodations to assist consumers who have barriers to accessing telehealth services? (please select all that apply)

- Language interpretation for telehealth services,**
- Text-based services for consumers who are deaf or hard of hearing**
- ,
- Clinic, wellness center, or community-based telehealth access sites**
- ,
- Assistance in securing a mobile device or internet connection, including equipment loans**

Q22

Which of the following does your county have difficulty with when it comes to providing behavioral health telehealth services to consumers? (please select all that apply)

- Technology/software,**
- Network bandwidth to support secure and quality connection**
- ,
- Telehealth training for staff and providers,**
- Encouraging consumer/community adoption and utilization**
- ,
- Difficulty navigating regulations regarding telehealth**

Q23

Who normally schedules and coordinates telehealth services in your county? (please select all that apply)

- Dedicated telehealth coordinator,**
- Case manager,**
- Social worker, counselor, or other licensed mental health professional**
- ,
- Nurse**

Q24

While your county has been using telehealth to provide behavioral health services, have you noticed any changes in your no-show/cancellation rates for the following age groups?

Children (age 15 or below)	Increase in no-shows/cancellations
Transition-age youth (16-21)	Increase in no-shows/cancellations
Adults (22-64)	No change
Older adults (65+)	No change

Q25

Has the use of telehealth increased access to behavioral health services for any of the following groups? (please select all that apply)

- Rural or distant communities,**
 - Low-income communities,**
 - Racial/ethnic minorities,**
 - Older adults**
-

Q26

Has your county experienced any of the following benefits of using telehealth to provide behavioral health services? (please select all that apply)

- Increased consumer outreach and engagement,**
 - Increased appointment attendance,**
 - Improved case-management for consumers with high needs**
 - ,**
 - Improved clinical workflow and overall practice efficiency**
 - ,**
 - Providers can serve more patients,**
 - Increased staff morale/decreased burnout**
-

Q27

Is your county having any billing/reimbursement issues regarding behavioral health telehealth services?

No

Q28

How confident is your county that behavioral health services provided via telehealth are being billed in an appropriate and accountable manner?

Somewhat confident

Q29

When the Covid-19 public health emergency is over, do you expect your county will want to continue with telehealth to deliver behavioral health services?

Yes

Q30

Please explain why or why not.

We will keep the telehealth treatment modality because it offers our consumers another method of treatment/option. This can also help to address possible barriers that some consumers face like travel as well as can be conducive to saving time.

Q31

Does your county have any additional input concerning the use of telehealth to deliver behavioral health services?

Our County will consider increasing telehealth services in our area and also consider increase additional training for the staff utilizing the telehealth modality.

Page 9: Post-Survey Questionnaire

Q32

What process was used to complete this Data Notebook?
(please select all that apply)

Data Notebook placed on Agenda and discussed at Board meeting

,

MH board work group or temporary ad hoc committee worked on it

,

MH board partnered with county staff or director,

Other (please specify):

The notebook was presented to the advisory board, a work group was formed with both board members and stateholders. The data and answers were presented during the workgroup. Finally the findings of the workgroup were presented and approved by the Behavioral health Advisory Board.

Q33

Does your board have designated staff to support your activities?

Yes (if Yes, please provide their job classification):
Board Chair and Board Members

Q34

Please provide contact information for this staff member or board liaison.

Name	Cristobal Hernandez
County	Kings
Email Address	Hernandez, Cristoba
Phone Number	I

Q35

Please provide contact information for your Board's presiding officer (Chair, etc).

Name **Joe Neves**

County **Kings**

Email Address

Phone Number

Q36

Do you have any feedback or recommendations to improve the Data Notebook for next year?

If possible we would like to receive the Data Notebook assignment with further notice to allow a bit more time to complete the task.
