



How to be an

Effective Mental/Behavioral Health Advisory Board/Commission

Membership, Meeting Rules, Duties & Tools

2024

The California Association of Local Behavioral Health Boards/Commissions supports the work of CA's 59 local mental/behavioral health boards & commissions. www.calbhbc.org

Topics

Membership

Meeting Rules & Conduct

Duties (WIC 5604.2) & Tools



Mental Health Services Act (MHSA): Role of Boards/Commissions

Review & Evaluate

Membership

50% Consumers (individuals with lived experience) or Family Members of Consumers

This must include at least. 20% Consumers

20% Family Members of Consumers

- One Board of Supervisor Member
- One Veteran or Veteran Advocate
- Reflect the DIVERSITY* of the local client population
- Individuals with experience & knowledge of the MH system, such as representatives of:
 - County Offices of Education
 - Large and Small Businesses
 - Hospitals, Hospital Districts
 - Physicians Practicing in Emergency Departments
 - City Police Chiefs
 - County Sheriffs
 - Community and Nonprofit Service Providers
 - Diverse membership includes ethnic, racial, cultural, LGBTQ+, age.
- Additional Requirements: <u>Best Practices Handbook</u>, Pages 35 and 36

Meeting Rules

Brown Act Guide

Rev. 1/24

Open Meeting Rules for CA's Local Mental/Behavioral Health Boards/Commissions

- 1. The Basics
- 2. Frequently Asked Questions
- 3. Allowances: (In Effect 1/1/2023 1/1/2026)
 - Member Emergency Allowances
 - Just Cause Allowances

(PDF) (Doc) - www.calbhbc.org/brown-act

Conduct

1. Active **Listening**

www.calbhbc.org/conduct

- 2. Focus on Issues
- 3. Person-First Language
- 4. No Swearing
- **5.** No Personal Attacks or Criticism (of self or others).
- **6.** One person speaks at a time No side bars.
- 7. Keep Comments Short if possible—Do not monopolize.
- 8. Limit **Acronyms** –"When in doubt, spell it out."
- 9. Silence Cell Phones

(1) REVIEW & EVALUATE the community's public mental health needs, services, facilities, and special problems in any facility within the county or jurisdiction where mental health evaluations or services are being provided...

Review: Best Practices, Page 24

Recommendations: Best Practices, Page 20

Tools:

- 1. Speakers / Panels / Community Forums
 - Community organizations/agencies
 - Mental Health agency staff
- 2. Liaisons to other commissions/committees
- **3.** Site Visits (p. 29 Best Practices)
- **4.** Ad Hoc Committees (p. 3 Best Practices)
- 5. <u>Performance Outcome Data</u>

(2) REVIEW any county AGREEMENT entered into pursuant to Section 5650. The local mental health board may make RECOMMENDATIONS to the governing body regarding concerns identified within these agreements.

Review: Best Practices, Page 24

Recommendations: Best Practices, Page 20

Strategies:

- 1. Staff Presentations & Reports
 - **Medi-Cal** <u>Annual External Quality Review (EQRO Report)</u>: Review "Recommendations" and "Performance Improvement Plans" Sections.
 - MHSA Mental Health Services Act Plan / Update / INN
 - SAMHSA Grants
 - PATH Projects for Assistance in Transitions from Homelessness Grant
 - SAMHSA Block Grant
- 2. RFPs/RFAs*: Review new contract proposals
- 3. Site Visits: Review specific contract prior to visit

^{*} RFP: Request for Proposal RFA: Request for Application

(3) ADVISE the Board of Supervisors and the local Mental Health Director regarding any aspect of the local mental health program.

1. IDENTIFY

- Public Comment
- Performance Outcome Data
- <u>Presentations</u> (by staff, patients rights advocates, contractors)
- <u>Liaisons</u> MHB/C members can act as liaisons to other boards, commissions or committees.

2. RESEARCH

- Ad Hocs (short-term workgroups) to conduct research meetings – P. 3 of Best Practices
- Chair to meet regularly with Mental Health Director
- Site Visits

3. ADVISE

- Draft recommendations P. 20 of Best Practices
- Vote on recommendations

(4) Review and approve the procedures used to ENSURE CITIZEN and PROFESSIONAL INVOLVEMENT at all stages of the planning process...

MH/BH Board & Commission Meetings

- <u>Publicize</u> meetings and topics
- <u>Public Comment</u> Encourage public comment.
- Accessible locations and times



Tools

- <u>Staff presentations</u> re: the planning process
- <u>Staff reports and updates</u> regarding plans and execution of MHSA Community Program Planning (CPP), Cultural Plans and Performance Improvement Plans
- Attend Public Events Board/Commission members to attend MHSA CPP events
- <u>Liaison(s)</u> Board/Commission member liaisons to the local BH/MH agency's Cultural Committees, SALTs, Quality Improvement Committee
- Review adopted MHSA Plans/Updates and Cultural Plans & Updates and make recommendations to ensure plans address the needs of the community.

Resources

- MHSA Community Program Planning (CPP) Requirements, <u>Best Practices</u>, P. 20
- Cultural Requirements, <u>Best Practices</u>, Page 11

(5) Submit an ANNUAL REPORT to the Board of Supervisors on the needs and performance of the county's mental health system

ADVISE: Remember to Advise!

RESOURCES:

- Best Practices, Page 5
- www.calbhbc.org/reports



- (6) Review and make recommendations on applicants for the appointment of a local MENTAL HEALTH DIRECTOR; the Board shall be included in the selection process prior to the vote of the governing body.
 - Review Job Description (Note: FAQs #10)
 - Review Applications
 - Participate on Interview Panels

More at FAQs #9: www.calbhbc.org/faqs



(7) Review and comment on the county's PERFORMANCE OUTCOME DATA and communicate findings to the California Behavioral Health Planning Council (CBHPC)

- DATA NOTEBOOK (CA Behavioral Health Planning Council)
 - Examples
- PERFORMANCE OUTCOME DATA
 - CALBHB/C Issue Brief
 - CALBHB/C Performance Compilation

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Tools for Staff & Stakeholders: PERFORMANCE OUTCOME DATA

Children & Youth | Criminal Justice | Employment | Hospitalization | Housing

www.calbhbc.org/performance

Alameda	Humboldt	Merced	San Bernardino	Solano
Alpine	Imperial	Modoc	San Diego	Sonoma
Amador	Inyo	Mono	San Francisco	Stanislaus
City of Berkeley	Kern	Monterey	San Joaquin	Sutter-Yuba
Butte	Kings	Napa	San Luis Obispo	<u>Tehama</u>
Calaveras	<u>Lake</u>	Nevada	San Mateo	Tri-City
Colusa	Lassen	<u>Orange</u>	Santa Barbara	<u>Trinity</u>
Contra Costa	Los Angeles	Placer	Santa Clara	Tulare
Del Norte	Madera	Plumas	Santa Cruz	Tuolumne
El Dorado	Marin	Riverside	<u>Shasta</u>	Ventura
Fresno	Mariposa	Sacramento	Sierra	Yolo
Glenn	Mendocino	San Benito	Siskiyou	

(8) ADDITIONAL Duties or Authority & Assess REALIGNMENT

- The Board of Supervisors may transfer additional duties or authority to a Mental Health Board
- Assess the impact of the REALIGNMENT of services from the state to the county, to clients and on the local community
 - Realignment (1991): The money distributed from the state to the county to meet the costs of mental health services
 - Realignment (2011): The money distributed from the state to the county to meet the costs of Law Enforcement, Social Services and Behavioral Health

MHSA: Role of the Mental Health Board

Best Practices, Page 15 & 16

1. Assure Citizen and Professional Involvement

MHSA Community Program Planning (CPP) is a state-mandated participatory process. Review local staff's plans and execution of this process.

CPP One-Pager includes: **Definition, Participants & Process**

2. Review & Advise

- a) Vote on substantive recommendations
- b) A **response** is required from the mental/behavioral health staff through
 - a) Incorporating recommendations in the MHSA Plan/Update
 - b) Summary & analysis of recommendations that are not included in MHSA Plans/Updates.
- 3. Conduct MHSA Public Hearings at the close of 30-day public comment periods.

Review & Evaluate

Review: Best Practices, Page 24

1. Accessibility

- Culturally Relevant
- Scaled
- Integrated
- Communicated

3. Sustainability

- Financially Viable
- Workforce

4. Performance

2. Recommended Practices:

- Client & Family Driven
 - Peer Providers are an essential component
 - Clients and family members are treated with dignity and respect and are included in decision-making
 - Program leadership and staff includes individuals with lived experience and family members (such as on non-profit boards and as employees)
- Evidence-Based Practices: <u>www.calbhbc.org/evidence-based-practices</u>
- Trauma-Informed Practices: <u>www.calbhbc.org/evidence-based-practices</u>
- Community-Defined Evidence Practices: <u>www.calbhbc.org/cultural-competence</u>

CALBHB/C Resources

1. Resources

- Brown Act (Open Meetings)
- Conduct
- <u>Cultural Requirements</u>
- Hybrid Meetings
- MHSA 3-Year Plans/Updates
 - Role, Components, Fiscal
 - Community Program Planning
- Performance Outcome Data
- Recommendations
- Review
- WIC: Duties, Membership and more!

2. News/Issues

- Newsletters
- <u>Issue Briefs</u> (11) <u>Issue Pages</u> (31+)

4. <u>Trainings</u> (Recorded)

- Chair & Admin Training
- Mental Health Board
- MHSA Community Program
 Planning
- Performance & Fiscal
- Unconscious Bias

5. <u>Trainings</u> (On-Line Modules)

- Duties of local boards
- MHSA: Role of MHB
- MHSA: Fiscal
- MHSA: CPP

6. Advocacy

- Local
- State/Federal

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